WRITTEN STATEMENT OF HUMAN RESOURCES MANAGEMENT POLICY

The management of the hotel has adopted the ideology of the company: "in Louis Hotels, the importance is first the person. Not the customer or the employee but the person. Our purpose of existence is to create "happy faces in a pleasant environment".

We believe that our employees are our greatest capital, and we recognize our moral and legal responsibility to take care of them. We believe that better treatment of our employees will be reflected in the best possible care of our customers.

The primary objectives, therefore related to our human resources management are the following:

1. Recruitment

The Hotel will ensure that a fair system is put in place so that all applicants have a fair and equitable opportunity for available positions. The Hotel will not discriminate in any way and accepts applications from all candidates, regardless of their race, age, gender, nationality, disability, or religion.

2. Contract

Throughout the period of employment, all employees will have a contract that meets at least the regulations as defined by national law.

3. Period of admission and training

The hotel will ensure that new employees are provided with appropriate welcoming and training. This will cover areas such as company philosophy and culture, product knowledge, welfare of employees and benefits, health and safety, performance management, etc.

4. Development and Promotion

All hotel employees should be encouraged to further develop their skills and receive promotional opportunities where possible. All employees will have individual goals, and individual development plans where possible, which should be agreed with managers/supervisors and reviewed whenever necessary.

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General Manager

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6/10/2022

Date